



Lockbox+

Lockbox+ Services

Speed the collection of paper payments, automate to create internal efficiencies and reduce risk with Lockbox+ services.

\$2.8 Trillion

In transactions processed through Deluxe check and payment platforms.*

30 Years

Experienced and committed. Deluxe brings three decades of expertise to every lockbox engagement.*

8600+

Trusted and reliable. As one of the largest lockbox service providers, Deluxe manages more than 8,600 lockboxes.*

Checks remain a force in receivables, with 11.2 billion** still written each year. Handling those paper payments with outdated tools or manual processes, however, can strain internal resources, increase business risk and delay cash flow.

Outsource with confidence

Risk mitigation is achieved through strict standards for lockbox facilities and data, including SOC1, PCI, FFIEC, disaster recovery, and by reducing manual processes.

Flexible Options

Select from fully outsourced to hybrid services to leverage our ability to handle different payment types, business needs and customer workflows.

Strategic locations

Improved cash flow is achieved through our multiple hub setup, which allows for frequent mail deliveries and pickups to expedite collections.

Reporting and Archive

Reduce exceptions to minimize manual work, accelerate cash flow to the balance sheet, and provide flexible reporting through an online image archive.

*Internal Deluxe data

**Federal Reserve Payments Study (<https://www.federalreserve.gov/paymentsystems/fr-payments-study.htm>)

How can cutting-edge Lockbox+ services benefit you?



Help save time and money

Enjoy a faster and more cost-efficient method for processing your payments thanks to our constant investment in the latest equipment and technology, including powerful machine learning and precision matching capabilities.



Secure and compliant operations

Outsource with confidence. Since physical security and data protections are vital to us, every Deluxe facility meets stringent standards for SOC1, PCI, FFIE, disaster recovery and other critical requirements.



Help eliminate staffing issues

Your staff can focus on more important tasks while we handle the operations. Even if check volumes change, we've got it covered, ensuring you can stay worry-free and efficient.



Integrated receivables

Eliminate searching for details across multiple systems. We combined all receivable and payment modules into a single platform to give you real-time visibility to your cash flow.



Versatile capture options

Whether you need a fully outsourced approach where we handle everything or prefer a hybrid option that allows you to manage some or all of the intake process, we'll find a solution that helps create the ideal workflow for your business.



Digital convenience

Increase your settlement speed and cost savings with an end-to-end digital cash application. Deluxe Payment Network connects you to millions of businesses that issue checks digitally, eliminating the need to open and scan payments.



Reduced exceptions

Save time, reduce manual work and boost your cash flow with our tools, including proprietary AI capabilities. Our solutions resolve exceptions at the point of capture, streamlining your operations for maximum efficiency.



Let us show you the range of possibilities with today's check processing through Deluxe Lockbox+ services. Reach out to your sales representative with questions.